Gas Safe Register

Keeping our nation

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What we will cover



- Role of Gas Safe Register
- Support and Benefits to registered businesses
- When an Engineer calls
- Field Services Overview



Role of Gas Safe Register



- Prime objective to protect the general public from unsafe gas installations
- Statutory registration scheme with Gas Safe Register from the 1st April 2009 (GB & IoM)
- 70,000 registered businesses
- 138,000 qualified operatives
- Registration fees
- Qualifications all registered engineers must be n possession of 'ACS' - Certificates of Competency for the type of gas work that they wish to undertake (ACS runs along side and supports the Gas Safe Register registration scheme)

Support and Benefits



- Full library of Technical Bulletins available online
- Free technical helpline
- Safety alerts
- Subscription service to give you access to all the Industry Standards documents.
- New Twitter account to help, support and inform @GasSafeTechNews



Support and Benefits

- REGIST
- Free leaflets and posters available for you to give to your customers
- Consumer factsheets available online
- Consumer website with a 'Find a registered business' service
- Order your leaflets today. Come and see us at the end of the presentation and we can take your order



When an Engineer calls



How to find a registered engineer:

• Phone 0800 408 5500

• Visit www.GasSafeRegister.co.uk





When an Engineer calls





Only Gas Safe registered engineers can fit, fix or safety check / service a gas appliance. <u>It's the law</u>!



Always ask to see their Gas Safe ID card

When an Engineer calls





Name

01/04/2012

31/03/2013

A.G. Engineer Company A.G. Company

Registration No. 987654 Valid from Expires



1234567

Licence No. 1234567

www.GasSafeRegister.co.uk If this card is found please return to Gas Safe Register, PO Box 6804, Basingstoke, RG24 4NB

0800 408 5500

To confirm the validity

Gas Safe Register on:

or online at

of this card please contact

GAS Sa

REGISTER

Gas	LPG	Non-Domestic	Gas	LPG
31/03/13	31/03/13			
31/03/13	31/03/13			
31/03/13	31/03/13			
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Back of the I.D. Card



• Always check the <u>back</u> of the I.D. Card for the categories of work

• Engineers are only competent to work on or install appliance types that are shown on the <u>back</u> of the card





What happens after a notification is made?



BUILDING REGULATIONS COMPLIANCE DECLARATION OF SAFETY This is a Building Regulations Compliance Certificate: This is a Declaration of Safety Certificate: It confirms the work detailed below has been carried out by a Gas Safe registered business. It is also confirmation from the business It is a legal requirement for anyone undertaking gas work on your behall to be Gas Safe registered, please remember to check your engineer's that the work: licence card before you have any das work carried out. · was carried out in accordance with the Gas Safety (Installation and Use) Regulations, as well as all other relevant industry standards This certificate confirms that the work recently undertaken at your property has been carried out by a Gas Safe registered business . has been self certified as being compliant with Section 4 and 7 of the Building Regulations in England, Wales and Isle of Man. The installing business has declared to Gas Safe Register that the work carried out complies with the Gas Safety (installation and Use) Regulations It is a legal requirement for anyone canving out gas work on your behalf to be Gas Safe registered, please remember to check your Thank you for using a Gas Safe registered business. Gas Safe Register recommends that you have your gas appliances checked for engineer's licence card before you have any gas work carried out. safety annually. Registered businesses can self certify that their work complies with building regulations requirements in England, Wales and Isle of Man. This assists you in complying with your obligation to notify your local authority building control as the property owner, and this certificate confirms this notification has been done for you. Thank you for using a Gas Safe registered business. Gas Safe Register recommends that you have your gas appliances checked for safety annually. Property Address: Certificate No. 999999 Property Address: Certificate No 999999 1 Sample Street 1 Sample Street SAMPLE TOWN SAMPLE TOWN Sample Shire Sample Shire WX1 2YZ WX1 2YZ Gas Safe Register has been notified that the work detailed below has been undertaken. Gas Safe Register has been notified that the work detailed below has been undertaken. Mr. GAS Fitter Work completed by: Mr. GAS Fitter Work completed by: On behalf of: ABC Domestic Appliances On behalf of: ABC Domestic Appliances **Registration Number** 999999 **Registration Number** 9999999 Date of work: 16-04-2009 Date of work: 16-04-2009 Installed a Gas Cooker Installed a Gas Cooke Installed a Gas Cooker Installed a Gas Cooke STOVES LIMITED 900 NEW WORLD AB1 STOVES LIMITED 900 NEW WORLD AB1 Gas Safe Register PO Box 6804 Basingstoke RG24 4NB Gas Safe Register PO Box 6804 Basingstoke RG24 4NE www.GarSateRepister co.uk www.GasSafeRegister.co.uk Please note, some gas work is subject to building regulations notification. Please check with your engineer if building regulations compliance and notification to your lecal authority building control is neguried for the work shown above. Bios Sub Register impacts the work of registered businesses to ensure gas safety standards are manifered. Stoudy your properly to besided for impection you co-operation in gaining access to impact a manifered. Gas Safe Register has notified your local authority building control of the work detailed on this certificate Gas Safe Register inspects the work of registered businesses to ensure safety and standards are maintained. Should your property be selected for inspection your co-operation in gaining access to inspect the work will be appreciated. GAS Please note that the contract for the work carried out is between yourself and the named business. Gas Sale Register can take no responsibility for the standard of work carried out. However, if you have any concerns regarding gas salely please contact was resiner. the work will be appreciate sate

REGISTER



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Field Services





Field Services - Structure

Six regions including Northern Ireland

Each region has a Area Operations Manager (AOM) with a team of inspectors

Four Key Account Managers (KAMS)

Seven Regional Investigations Officers (RIOS)

Seventy two inspectors



The Approach to Inspection



Field Services - INSPECTIONS

2009 - 2013



160,000 Inspection visits completed

Field Services – COMPLAINTS

2009 - 2013



15,000 Consumer complaints investigated

Field Services – UNREGISTERED Investigations

2009 - 2013



2,500-Illegal gas workers investigated, leading to an increase Prosecutions (53)

Main Issues Found at Inspection



- 13% of Installation inspections Unsafe ('AR or ID')
- 391 'ID' issues found re Flueing (+1862 'AR' defects)
- 8% of Gas Fire inspections are 'ID'
- 9500 Probationary Inspections completed
- 18% of inspection visits carried out in Privately Rented properties are found to be Unsafe

Investigations Team





Why investigate illegal gas work?



- Gas Safe registration is a legal requirement
- Illegal gas work is dangerous
- Illegal gas work costs the public
- Supporting Registered Businesses

Role and responsibilities



- Investigate gas safety complaints about illegal gas work and compile a detailed report – with photographic evidence
- Work closely with Enforcement Bodies:
 - Health and Safety Executive
 - Environmental Health (LA)
 - Trading Standards (LA)
 - Building Control (LA) would like more contact
- Promote the use of Gas Safe registered businesses

Investigations Team Year 3 (Apr 12 – Mar 13)



Defects Summary

- 721 Unregistered Domestic
 Complaint Investigations Visits: 300
 - 16% Immediately Dangerous
 - 40% At Risk
 - 33% Not to Current Standards
 - (11% No defects)



Popular myths on site



'I can install the boiler and pipework; as long as I get a registered engineer to check my work afterwards ...' <u>Incorrect</u> - the boiler, flue and gas pipework <u>must</u> be installed by a Gas Safe Registered business.

'I can leave apprentices on site to undertake gas work, I am gas safe registered so I can check it at the end ...' Incorrect - Apprentices, trainees etc must be under direct close supervision of a

suitably qualified Gas Safe registered engineer when undertaking gas work.

Popular myths on site ...



'I am registered to undertake gas work for my employers, so I can undertake private work at the weekends ...' Incorrect - you are only registered whilst working for your employer, a separate registration is required for the private work.

'I install natural gas boilers, it makes no difference if its LPG ...' <u>Incorrect</u> – gas engineers have to be competent for the gas work they are undertaking there are 117 areas of gas competence.

Looking for Trouble

Gas meter must not communicate with the cavity







It was a garage - now its a bedroom

What's in the cupboard?







Must not communicate with a cavity/void

Builder installed the gas pipework in the void





Gas pipes should be sleeved





Gas pipe be correctly soldered

Push fit fittings not allowed





Flue issues - Products of Combustion could re-enter

The flue could come apart through lack of support





Flue jointing issues



Flues will typically require screws



Flue jointing issues





PROSECUTION

Lee Laurence (Amber Plumbing Solutions)





PROSECUTION

Paul Jowett





K C Cafe





End. Thank you.

Questions?



