SHB
Scottish House Builders
Health & Safety Forum

TClarke

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"You See You Say"
Frontline Reporting Initiative

4th November 2015

SELECT Industry Awards 2015
Best Electrical Safety Project
HIGHLY COMMENDED

Switched on to Safety

Presentation; You See You Say – Frontline Reporting.

Introduction; Gary Jackson – TClarke Managing Director.

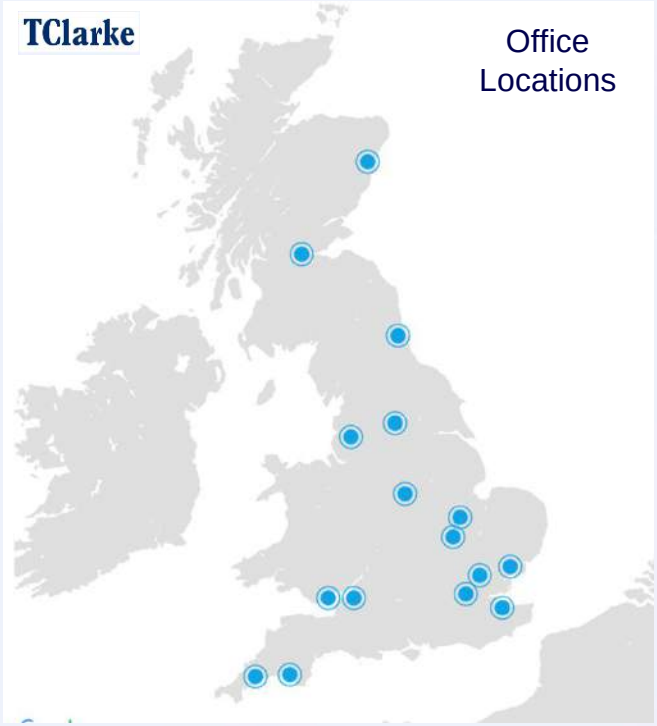
Summary; You See You Say – Origin , History , Development.

You See You say - short video.

Information / Stats / Images.

You See You Say – short video

Close out & Q&A



TClarke

What we do

Intelligent Buildings

High quality in-house ICT services

Green Tech

Full catalogue of green capabilities

Facilities Management

Residential, public sector and engineering FM

Transport

Our dedicated rail and airport division

Mission Critical

Critical data & power projects

Manufacturing Services

In-house precision prefabrication and engineering

Residential & Hotels

Industry-leading one stop solutions

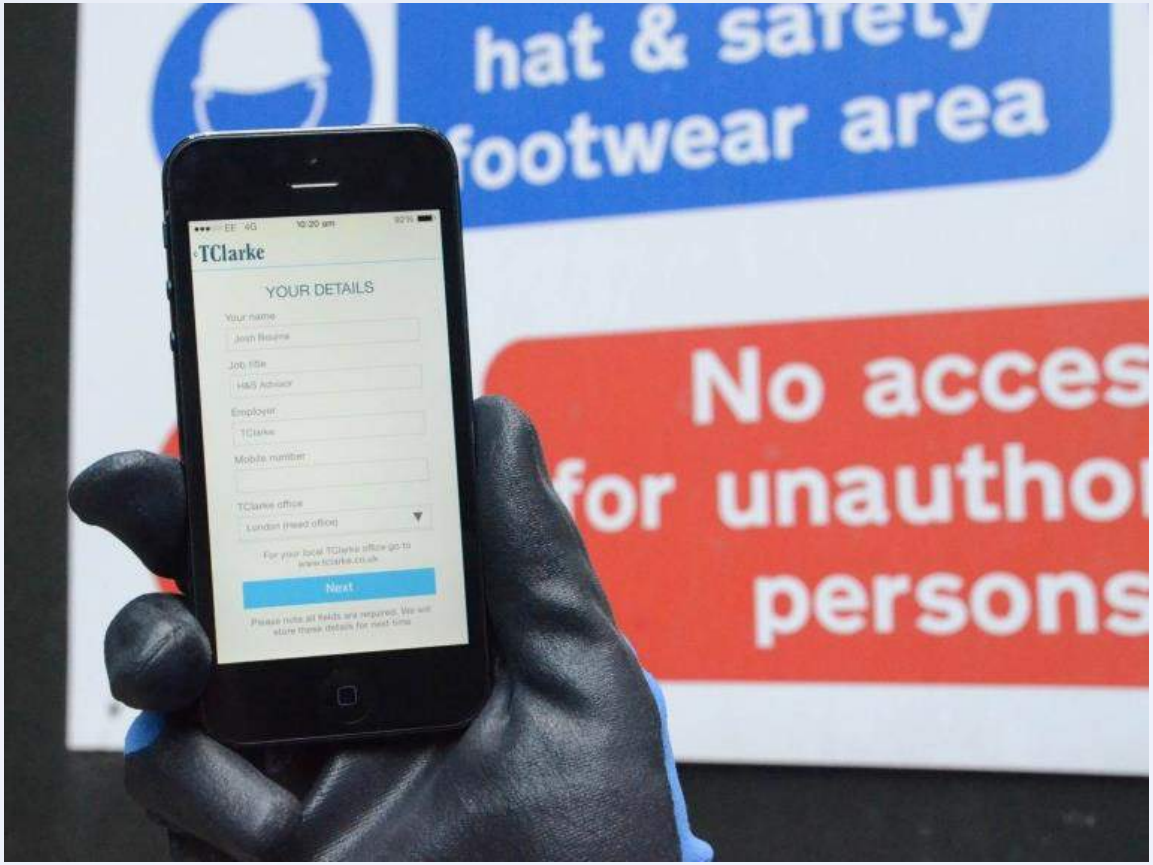
M&E Contracting

Our core business nationwide

Design & Build

True one-stop in house service

Introducing our "You See You Say" Frontline Reporting



History

- Our existing systems were not robust enough
- Gaps arise in existing Principal Contractor systems as cards only go back to the Principal Contractor
- Breakdown in communicating incidents to the Health and Safety Department occurs
- The H&S Department are not always made fully aware of site issues
- Vision – "we can't be everywhere at once"
- Managers feel more obligated to respond to raised written reports (as opposed to verbal communication alone)

Project Overview

The reports provide evidence of:

- **What is or what is not happening**
- **The value/culture of H&S on a Project**
- **Worker participation (enthusiasm/'buying-in')**
- **Management ethos**
- **Existing standards**
- **Does the level of reporting match what you see?**

Worker Involvement

- Improved participation and building relationships
- Increased self-esteem, value and worth
- Encourage communication
- Increased operative reporting
- Enhancement of the existing 'Near Miss' Reporting system
- Pre-empt possible issues
- Negate re-occurring problem areas

You Say You See
Monthly Draw Winners

Communication

- Increase the core communication process
- 'Close the circle' – top down, bottom up through enhanced participation by all
- Not reliant on H&S Inspections and Audits only
- More than one pair of eyes
- Improved data/information flow
- Real-time reports - as it happens

You See You Say Statistics

2014 Vs Jan - Oct 2015

Reported
239

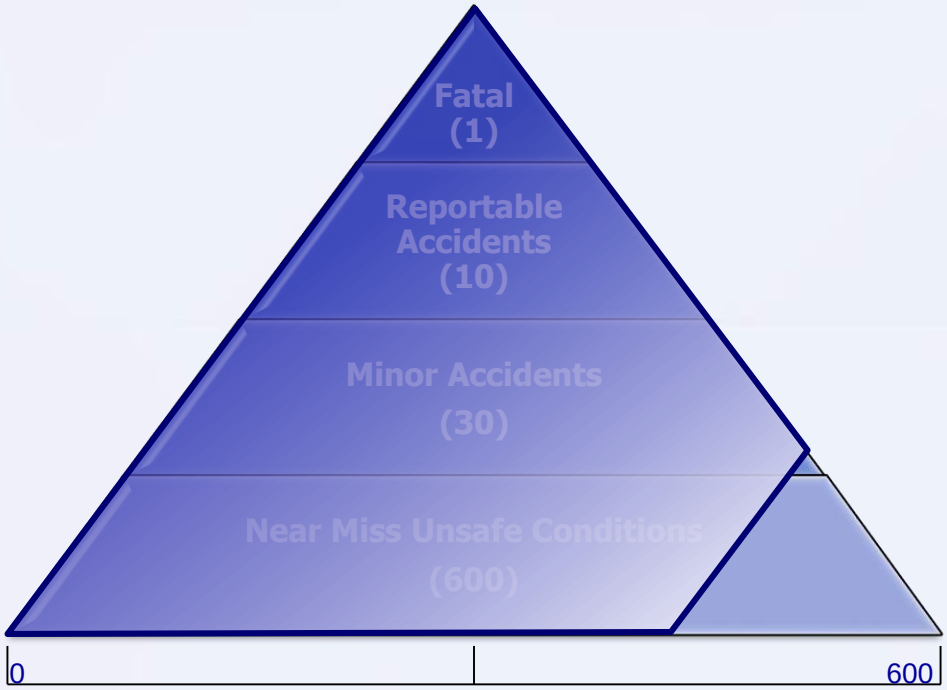
TClarke Group – 2519

Reported
416

TClarke Group – 2624

Bird's Accident Triangle

Bird advocates that for every accident that occurs, there will be a given number of Near Misses.



Based on his Accident Triangle, he equates there are 20 Near Misses per Minor Accident 'realised'.

YSYS trends

Access to the Workface
64%

Housekeeping Issues
18%

Illegal Entry to D/B's
3%

Others
15%

Example YSYS Reports

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Questions and Answers